



NATIONAL  
RETAIL  
SOLUTIONS



9.28.22

## EXTENDED REPLACEMENTS WARRANTY

### Pay just 25% deductible for replacement POS components:

Twelve months after the date of installation of a POS system, **the standard warranty is no longer valid** for repair or replacement of POS parts and components.

Up to 13 months from the date of purchase, customers whose MRC Payments are in good standing are eligible to purchase optional **Extended Replacements Warranty** extended warranty coverage for one year. The Premium Protection Plan can be applied for a maximum of 24 months (2 years).

The **Extended Replacements Warranty** covers theft (with police report provided), defects in materials and workmanship as well as damage or malfunction caused by normal wear and tear only. It does not cover damages or defects caused by merchant or third parties (including scratches, breakage, water or other damage). The PPP covers only the POS components listed below. It does not cover the UPS battery. **The maximum redemption of a covered POS component is one replacement per 12 month period. Customer pays 25% deductible on each item replaced.** NRS reserves the right to determine if the POS unit and component(s) are eligible for replacement. Replacements may be refurbished. Replacement under PPP does **not** include installation.

Under **PPP** terms, customer has the option for a replacement POS for 25% of the retail cost. Individual components can be purchased separately. **PPP POS' and components will be shipped with 2-day delivery, excluding Saturday and Sunday.**

### ***POS PARTS AND COMPONENTS INCLUDED IN THE EXTENDED WARRANTY ARE:***



Replacement parts provided by NRS under the **Extended Replacements Warranty** may be refurbished and/or comparable model parts. Applicable taxes and shipping are additional. *\*This warranty does NOT cover UPS batteries.*

Eligibility is conditioned upon payment of MRC. If a customer is in default of MRC payment, the Premium Protection Plan is invalid. If a customer who was in default restores their MRC payments, the PPP will then again apply.

For customers who were given a free POS unit and are now signing a new MRC contract, the standard 12-month warranty will commence on the date of the newly signed agreement. Those customers will have the option to purchase the **Extended Replacements Warranty** up until 13 months from the commencement of the newly signed agreement.

If a customer's POS is beyond the 12-month standard warranty and the customer has declined to purchase the **Extended Replacements Warranty**, replacement parts can be purchased at standard retail prices.

For replacement requests under the **Extended Replacements Warranty**, the covered incident must occur and be reported no earlier than the date of purchase of the extended warranty and no later than 12 months from the date of purchase of the warranty.

If a customer wishes to purchase the **Extended Replacements Warranty** or file a claim to purchase replacement parts and components, they can do so by calling **833-289-2767**.

**NOTE: The **Extended Replacements Warranty** becomes active ten days after the date of signup, at which time customers are eligible to purchase replacement POS and components at 75% off.**